

**Attachment B**  
**CONTACT DETAIL REPORT EXAMPLE**

**September 2017 – Technical, Financial and Managerial Assistance**

**Provider: (Name)**\_\_\_\_\_

**Dennis Kornelson**

**09/25/17**

**Fuel Mart 791, Henderson, NE**

**(Staff Name) - 1 hrs**

On September 25, 2017 (provider) staff traveled to Henderson, NE and met with Dennis Kornelson to provide technical assistance on a recent TC violation. Dennis had taken the samples the previous week out of a mop sink because the ones in the bathroom were single handle faucets that he thought the hot water was leaking into the sample. Staff looked at the two sites and agreed the ones in the bathroom were probably leaking. The mop sink wasn't the best site either because it had an atmospheric vacuum breaker on it. The sink in the shower was a two-handed faucet with a long neck on it that didn't swivel. Staff suggested that he remove the screen, clean up the threads, chlorinate it and take two specials from there to see if the samples were good. If the samples are not good, Staff advised Dennis to do maintenance chlorination of the well. Staff left contact information and advised to call if he needed help chlorinating the well or any other assistance.

**Sandy Priefert**

**09/22/17**

**Campbell's Nurseries, Lincoln, NE**

**(Staff Name)- 1.25 hrs**

On September 20, 2017 (provider) staff traveled to Lincoln, NE and met with Sandy Priefert of Campbell's Nurseries to provide technical assistance on a recent TC violation that they hadn't sent back the public notice letter. Sandy said they had posted the public notice but hadn't sent in the verification letter, but would do so right away. In the course of the conversation she let it be known that she thought staff was there for the recent line break they had just had. Sandy said that most of the system had been contaminated. Staff asked if they had done any maintenance chlorination and sent in specials to see if the system was okay. Sandy thought the repairman had put chlorine in the line but they hadn't sent in any specials. Staff advised her to flush all the lines especially any that were for human consumption and to take two specials as soon as possible. Staff also advised her to chlorinate the well if the specials came back positive and to take more specials until two in a row came back negative. Staff left contact information and advised to call if further assistance was needed. Staff also phoned Fred Baumert and advised of the situation.

**Jonathan Malvig**

**09/19/17**

**Camp Rivercrest, Fremont, NE**

**(Staff Name)- 0.5 hrs**

On September 7, 2017 (provider) staff traveled to Camp Rivercrest, NE to meet with Jonathan Malvig to provide technical assistance on a recent TC violation. No one was at the camp, Staff tried several times to contact him on the phone.